

Disclaimer

This document assumes there is already a working SCCM installation in your environment. Hence, SCCM installation, configuration and deployment of the software are not covered in this guide. Customers are advised to contact their IT department for assistance with SCCM-related tasks. This guide also assumes the SCCM client is installed on every workstation on which OpenLM Agent needs to be installed.

Step-by-step installation

1. Download latest OpenLM Agent installer on a network share where it will be accessible by the SCCM server or SCCM server itself.
For the purpose of this document we will assume that there is a folder named **c:\software** on the SCCM server which is shared as **\\sccm\software**. Replace the above path with your actual OpenLM Agent installer location.
2. On the SCCM server, open the SCCM Configuration Management Console.
3. Go to **\Software Library\Overview\Application Management\Applications**.
4. Right click in the blank area and select **Create Application**.

The **Create Application Wizard** dialog will open.

In the **Specify settings for this application** window, click on the **Browse** button, navigate to **\\sccm\software**, select the OpenLM agent version that you wish to install, and then click twice on the **Next** button.



5. In the **Specify information about this application** window, complete all relevant details — e.g. **Name**, **Administrative comments**, **Publisher**, etc. — and then make a selection from the **Install behavior** drop-down menu, in this instance, “Install for system”.

6. To ensure the OpenLM Agent installs correctly, you will need to modify the **Installation program** field.



You can include in the **Installation program** field all the options you would normally use in an OpenLM Agent silent installation. (For more information, please see: <https://www.openlm.com/Knowledgebase%20and%20articles/openlm-agent-silent-installation-kb4023/>.)

For example, if you need to install OpenLM Agent with Proactive Management, ArcGIS and ArcGIS Pro extensions, the installation string would be:

```
msiexec /i "openlm_active_agent_win_4080" /quiet /norestart INSTALL_PROACTIVE=1  
INSTALL_ARCGIS=1 INSTALL_ARCGISPRO=1
```

Replace "openlm_active_agent_win_4080" with the required version, paste it in the **Installation program** field and click **Next**.

7. In the **Confirm the settings for this application** window, review the settings and then click **Next**.

In the next window, click **Close**.



8. Next you can deploy the application to SCCM-enabled computers. To do this, right-click on the **OpenLM Agent** application and select **Deploy**. Now you can specify the desired deployment options — e.g. collection, content destination, how software is deployed, schedule for the deployment, user experience, alert options, etc.

9. Upon successful deployment, the OpenLM Agent should appear in the Software Center on the client and can either be installed automatically or manually.