FAQ About Users

Q. I had users configured with password in v5.6; where are they stored after upgrading and introducing identity service?

A. After upgrading from 5.6, OpenLM Server no longer has account login limitations. The password-configured users will lose their password and account.

To enable a login account, you need to install Identity Service and create the same user in Identity Service UI. By enabling Identity Service Security Mode, those users can log into EasyAdmin User Interface.

Q. I had users authenticated with windows auth and assigned roles in v5.6; where and how are they represented in v21/v22

A. Create windows authentication user in Identity Service UI. And make sure the same user exists in EasyAdmin User Interface with Role.

Please refer to this document.